

RESI Information Systems Solutions

complete IT solutions for business and government

ABOUT RESI

- Founded in 1989
- Self-funded through client contracts
- Access to the full resources of Towson University
- Staff of full-time professionals
- Proud of our long tradition of providing quality service to our customers



OUR EXPERTISE...

IT Project Management
help you manage your large IT projects.

Business Process Consulting and Technical Writing
help you re-engineer your business processes and define requirements for new IT systems

Software Development
develop e-commerce websites, including ones that access remote legacy databases

Systems Engineering, Consulting and Hosting
host your websites and email systems, and consult to your IT staff

Are you...

RESI Solution

Facing lots of retirements?



Knowledge Banking

RESI can interview your employees and capture and preserve intellectual capital.

Looking for efficiencies?



Business Process Re-engineering

RESI can assist you with redefining business processes so that you can accomplish greater volumes of work with fewer resources and within shorter time periods.

Wanting to do more business online?



Website Revamping and e-Commerce

RESI can give your website a facelift and add e-Commerce functionality.

Short on networking staff?



Website and e-Mail Hosting

RESI can host your website and e-mail, enabling your staff to focus on your core business.

Short on IT staff, in general?



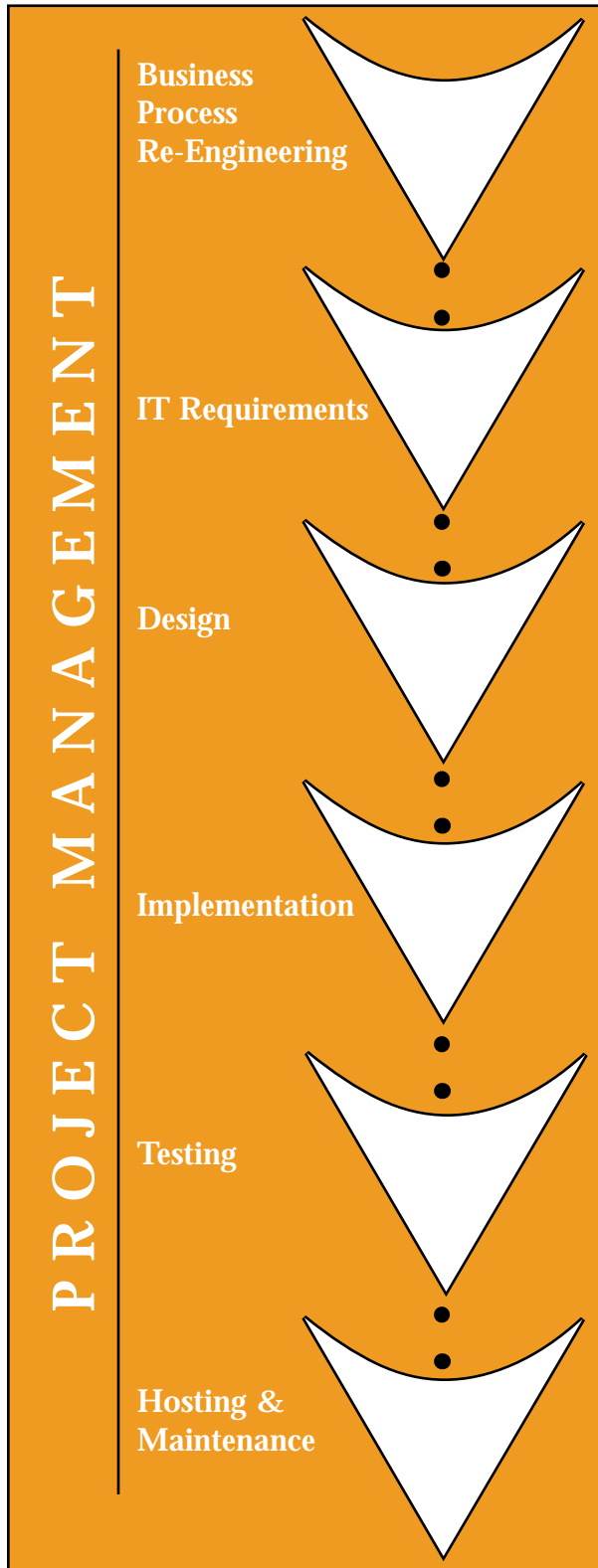
IT Project Management and Consulting

RESI can help you manage your large IT projects and can consult on IT planning, design, and operations.

CONTACT RESI INFORMATION SYSTEMS SOLUTIONS

7801 York Road, Suite 260, Towson, MD 21204 | 410-704-3708 | www.towson.edu/outreach/iss

TOTAL LIFE CYCLE SUPPORT



BUSINESS PROCESS RE-ENGINEERING
RESI business process analysts will take a cohesive look at your organization's processes and systems, looking for potential optimizations.

REQUIREMENTS
Solid, clearly defined requirements are the cornerstone of project success. RESI requirements analysts can develop requirements in support of development efforts or your organization's RFPs.

DESIGN
RESI software architects ensure that applications address business requirements as well as specialized requirements such as accessibility, security, and optimum use of system and network resources.

IMPLEMENTATION
RESI development teams can build your application in our development environment, or assist your in-house efforts.

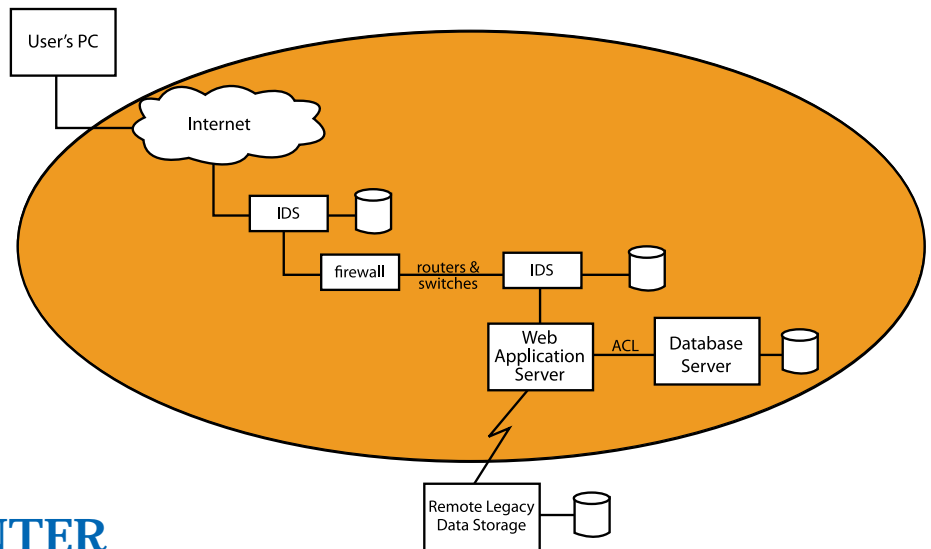
TESTING
RESI software testing engineers perform requirements-based testing of software systems and full system post-integration testing.

HOSTING & MAINTENANCE
RESI offers application, database, and e-mail hosting in our modern, secure hosting facility at Towson University.

PROJECT MANAGEMENT
RESI project managers are able to control the full life cycle by using a PMI-based approach to insure that the project remains on schedule and within budget.

OUR SPECIALITY

We develop web applications that enable our clients to conduct more of their business online, thereby servicing more customers quickly and efficiently. We also host these applications in our state-of-the-art data center, using a highly secure architecture.



OUR DATA CENTER

Our state-of-the-art advanced data center offers high levels of logical and physical security, environmental control systems and fault-tolerant power, with services including:

- Internet access provided by multiple Tier-1 providers ensuring high performance with no single point of failure.
- CISCO high availability network
- Physically secure facility with 7X24 hour monitored access
- Multiple Central Uninterruptible Power Supplies (UPS) systems, redundant power from auxiliary diesel generators and a 500 gallon diesel fuel supply
- All servers run the Windows 2003 operating system and are kept current with the latest updates, service packs and security patches.

SUPPORT

- IT personnel with certifications in supported hardware and software.
- Systems monitored 24 hours a day with immediate notification via paging, email, phone and audible alarms.
- Support available 24x7x365 with on-call engineer accessible after hours, weekends and holidays for emergencies.

SECURITY

- Secured with redundant CISCO firewall appliances.
- SSL certificate-based encryption available
- Port scanning vulnerability testing
- Intrusion Prevention and Detection (IDS)
- Anti Virus Software
- Offsite storage for all backups



RESI network engineers untangle even the most complex networks.

RESI engineers have the following certifications: Cisco CCNA and CCNP, and Microsoft MCP, MCSA, and MCSE.

FEATURED PROJECTS

MVA's eMVA ONLINE STORE

The Maryland Motor Vehicle Administration (MVA) contracted with RESI to design, develop, maintain, and host a suite of twenty (20) online applications which extends MVA services to the public over the Internet. This suite of applications, known as "the eMVA Online Store" allows MVA customers to re-register their vehicles, change their address, purchase county pride stickers, request an MVA PIN or VEIP extension, and order driving records, duplicate registration cards, replacement titles and background scene license plates over the World Wide Web or at web-enabled Kiosks located at MVA locations and public shopping malls.



<https://secure.marylandmva.com/eMVAServices/VRR/dept.asp>

MARYLAND STATE DEPARTMENT OF ASSESSMENT AND TAXATION'S WEB APPLICATIONS



For 8 years RESI Information Systems Solutions has worked with SDAT to make information available to the citizens of Maryland via the Internet. To accomplish this RESI developed and hosts a suite of Internet applications which include the Real Property Data Search, Business Data Search, Rate Stabilization Property Notice, Certificate of Status, Ground Rent Registration, and the Homestead Tax Credit Application. These applications are accessed through SDAT's main website (<http://dat.state.md.us/>). These applications provide users a simple "point-and-click" type interface to data that is actually stored on mainframe computers at the State's Annapolis Data Center.

One of the most popular SDAT web applications is the Real Property Data Search (<http://sdatcert3.resiusa.org/>) which allows users to obtain ownership and value information about property in the State of Maryland. The database contains data for approximately 2,200,000 accounts. SDAT's Real Property database is one of the most heavily used websites in the State Government, routinely hosting an approximately 14 million page views a month.

TU IT FACTS

- Academic Programs: B.S. Computer Science, B.S. Computer Information Systems, M.S. Computer Science, M.S. Applied IT, D.Sc. Applied IT
- Over 40 full-time IT faculty
- Course offerings include accessibility, security, gaming, and many more
- Over 800 Undergraduate and Graduate IT Major Students
- National Center of Excellence in Information Assurance Education
- TU provides free wireless internet to the university and the greater community

CLIENTS



Software Performance Systems, Inc.



State Board of Elections

CONTACT RESI INFORMATION SYSTEMS SOLUTIONS

7801 York Road, Suite 260, Towson, MD 21204 | 410-704-3708 | www.towson.edu/outreach/iss