

1	Q	“What is Spyware? Is it harmful to my computer?”
	A	Spyware is software that sends information about your Web surfing habits to a Web site and/or logs personal information for advertisers. Spyware is often installed without the user’s knowledge or permission in combination with a free or unintended download. It can cause your computer to run slower and fill your computer with annoying pop-up ads. For more information please click on Spyware and Adware .
2	Q	“What is McAfee AntiSpyware? How do I use it to keep my computer clean?”
	A	McAfee AntiSpyware is an added module to the anti-virus program that you already trust. It will adds protection by monitoring your PC for changes in security settings, protecting your identity, detecting pop-up ads and preventing unwanted programs from receiving your personal information. It will help keep your computer clean by seeking out, eliminating and preventing Spyware from attaching to your PC.
3	Q	“How can I get and use McAfee AntiSpyware so I can protect my computer?”
	A	If you are using a computer on campus this install will happen automatically. If you are using a computer off campus go to the OTS download site and follow these instructions: McAfee Instructions . When it is installed, simply run the on-demand scan or scheduled program to scan for both virus and spyware, and delete the offensive files. Please click on Scheduling Scans for more information.
4	Q	“When is McAfee going to be available for installation?”
	A	The new McAfee AntiSpyware module will be ready for campus and home installation this Summer (2006).
5	Q	“How can I tell if I already have McAfee AntiSpyware installed?”
	A	To check if you already have McAfee AntiSpyware, right click on the blue and red shield on the bottom right hand side of the task bar on your computer. This will bring up a pop-up menu that you can select “About VirusScan Enterprise”. This will show you what program you have installed. If you have McAfee AntiSpyware it will list it in the About window Click here and go to Page 3 (Figure 6) to see the screenshot.
6	Q	How can I get an installation of McAfee AntiSpyware for home use?
	A	The McAfee AntiSpyware module is packaged in with the existing home installation of McAfee AntiVirus Enterprise 8.0i, which is available for download on the OTS Web site at: http://wwwnew.towson.edu/%20adminfinance/ots/facstaff/ support/softwaredownloads.asp . See Answer #3 for instructions.
7	Q	What types of messages will appear if McAfee AntiSpyware blocks or detects Spyware on my computer?
	A	Click here to see the different types of messages that will appear.