



FREQUENTLY ASKED QUESTIONS

HOW MUCH DO PERMITS COST?

Permit prices are set on an annual basis, or a pro-rated cost. Current permit prices can be obtained online at the Parking & Transportation website or by calling Auxiliary Services at 410-704-2284.

I CAN'T GET A PERMIT FOR MY DESIRED RESIDENT LOT?

If your desired Resident lot is sold out you may add your name onto that lot's waitlist (while space is available) and then purchase a West Village Garage Resident permit (if desired).

I RECEIVED AN EMAIL THAT SAID I WAS APPROVED FOR MY DESIRED LOT PERMIT, WHAT DO I DO?

The email notification you received will indicate your new permit type and the restrictions associated with it. You need take no further action other than to follow the parking guidelines set out in the email notification.

CAN I PARK IN ANY RESIDENT LOT WITH MY RESIDENT PERMIT?

No, Resident permits are lot specific and Resident parking lot restrictions are enforced 24 hours a day, seven days a week.

I DON'T WANT/NEED MY PERMIT ANYMORE, CAN I GET A REFUND?

Yes, pro-rated refunds will be given for your permit. Pro-rated amounts are based on the date the permit is canceled. Visit the Auxiliary Services Business Office in person to receive your refund. Please note that after certain dates for differing types of permits, refunds will no longer be available.

I HAVE A WEST VILLAGE GARAGE PERMIT AND GET HOME FROM WORK AFTER THE GOLD ROUTE STOPS RUNNING, HOW DO I GET TO MY HOUSING SAFELY?

Towson University offers its students the SAFERIDE program that operates after normal shuttle operation hours have ended. SAFERIDE is a point to point service and can be accessed by calling 410-704-SAFE. Please note that SAFERIDE is not in operation when regular TU shuttle services are operating. SAFERIDE is only available to on campus locations. If it is determined that the pick-up/drop off location is not accessible by a vehicle, the walking Escort Service is available to assist in getting you to a serviceable location. The Escort Service is an additional service provided by the TU Police Department. The service is provided from nightfall to 6 a.m. for areas not served by the shuttle bus. To utilize this service please call 410-704-SAFE.

CAN I USE MY PERMIT TO PARK IN THE CORE CAMPUS GARAGES?

During the weekends yes, unless signage or staff indicates otherwise. On weekdays after 3pm, it is permissible to use any valid TU Permit to park in any Commuter parking area, including the core campus garages.

FRESHMEN RESIDENTS

Any Undergraduate student with less than 30 earned credits is considered a freshman. Although Freshmen Residents will be able to purchase permits for the 2011-2012 academic year, the number of permits available to Freshmen Residents will be extremely limited. All Freshmen Residents who are able to purchase a parking permit will receive a West Village Garage Resident permit. If you are unable to obtain a university parking permit, you may not have a vehicle on campus including in visitor areas.

MILLENNIUM HALL RESIDENTS

Students residing in Millennium Hall with at least 30 earned credits are eligible to receive a Millennium Hall parking permit, which are distributed solely by the management of Millennium Hall. Resident students of Millennium Hall with at least 30 earned credits who are unable to obtain a Millennium Hall permit are eligible to purchase a West Village Garage Resident permit through the Parking & Transportation website. If you are a freshmen resident residing in Millennium hall please see the Freshmen Residents section.

HYBRID PERMITS

Parking & Transportation is committed to Towson University's goal of becoming a more 'Green' campus. Resident students with a Hybrid vehicle are eligible to purchase a parking permit at half the regular price. A Hybrid Vehicle Application form must be submitted and approved prior to the permit purchase. The form can be obtained from the Parking & Transportation website. Please note that Hybrid permits are valid only on the Hybrid vehicle that has been registered.

PURCHASING A PERMIT

Towson University parking permits are purchased online through our website www.towson.edu/parking. You must be registered for classes and have a housing assignment before a permit can be purchased. Please note that TU will be utilizing the Virtual Permit System for the 2011-2012 academic year. As such, you will not receive a physical hang tag. Your license plates will be used to verify your permit, so please be sure to enter your license plate information correctly when ordering your permit. Please visit our website for more detailed information on the Virtual Permit System.



RESIDENT STUDENT PARKING

All students of Towson University who reside in campus housing (including Millennium Hall) are considered Residents. Resident students of Towson University who have at least 30 earned credits are eligible to purchase a Resident parking permit. Designated Resident parking areas are located throughout the campus near student housing (please consult a campus map). If you are unable to obtain a permit for your preferred lot, you may place your name on a waitlist and purchase a permit for the West Village Resident parking area.



PARKING & TRANSPORTATION SERVICES

UNION GARAGE
410 - 704 - PARK • upark@towson.edu

OFFICE HOURS
Monday - Friday 8am - 5pm

RESIDENT STUDENT PARKING

WWW.TOWSON.EDU/PARKING