

## **OTS Suggests Scheduling an Appointment to Upgrade to 10.5.5 Leopard**

This announcement pertains only to university Macs that are running the Mac 10.5 Leopard operating system.

Apple provided a fix for the Leopard Active Directory issue reported on 9/17/08. However, Apple has not yet determined the cause of this problem and installing the Mac OS 10.5.5 update may prevent you from logging into your Mac with your Towson username and password. For details on this issue see the News bulletin posted on 9/17/08 on the [Mac Corner](#) web site.

### **If I want to upgrade to 10.5.5, what can I do?**

The Office of Technology Services suggests that you make an appointment with staff from the Mac Team to be present when you upgrade to 10.5.5. If the logon problem occurs, staff will be present to immediately apply the fix. To schedule an appointment, contact the Faculty and Staff Help Center at 410-704-5151, menu option 2+2+2 to report that you want to “schedule an appointment to upgrade the Leopard operating system to 10.5.5 with OTS staff. Mac Team Staff will follow up to schedule an appointment.

If you chose to install the update without OTS staff present and the logon problem occurs, it will take time to dispatch staff to assist you and your daily work routine may be disrupted.

### **What do I do if I can't logon to my Mac with my TowsonU account?**

Contact the Faculty and Staff Help Center at 410-704-5151, menu option 2+2+2 to report that you are unable to logon to your Mac computer

Apple continues to work on the issue. More information regarding this issue will be posted when it is available.