

University Mac Users:

This announcement pertains only to university Macs that are running the Leopard operating system and logging onto the university network with their TowsonU accounts.

The sporadic issue with Leopard that prevents some Mac users from logging into their university Macs with their Towson username and password can be triggered when Mac Leopard OS updates are installed. Apple has not determined the cause of this problem but has provided a fix for it that OTS staff can apply should the problem arise.

Apple recommends that Mac users install the Leopard 10.5.6 upgrade and subsequent updates from here on. If you have concerns about installing an update, OTS suggests that you make an appointment with OTS staff to assist you, should the logon problem occur after installing an update. To schedule an appointment, contact the Faculty and Staff Help Center at 410-704-5151, option 2+2+2 to report that you want to "schedule an appointment to install the Leopard 10.6 upgrade.

For details on this issue see the previous News Bulletin on the [Mac Corner](#) web site entitled: [10/27/08: OTS Suggests Scheduling an Appointment to Upgrade to 10.5.5 Leopard](#). The same information applies to both the 10.5.5 and 10.5.6 OSX updates.

### **What do I do if I can't logon to my Mac with my TowsonU account?**

Contact the Faculty and Staff Help Center at 410-704-5151, menu option 2+2+2 to report that you are unable to logon to your Mac computer; staff will dispatch a Mac Team member to assist you.

Apple continues to work on the issue. More information regarding this issue will be posted when it is available.

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