




Students: TowsonUwireless

Installing Clean Access Agent on a PC

OTS PUBLICATION: TUW04 • REVISED 09-26-2009 • TRAINING@TOWSON.EDU • OFFICE OF TECHNOLOGY SERVICES

 =Shortcut  =Advice  =Caution

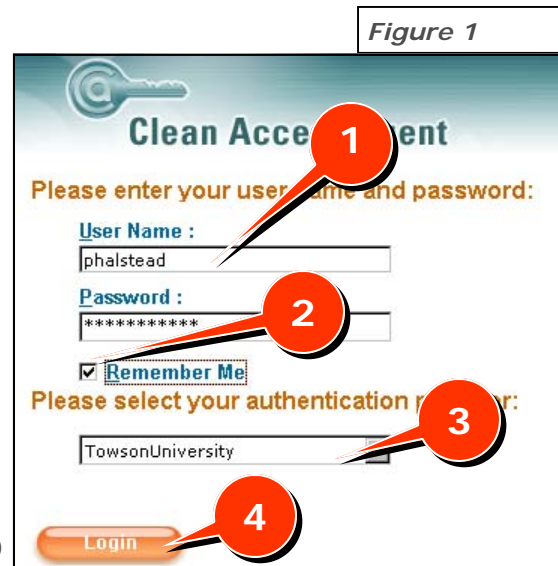
Introduction

TowsonUwireless allows a secure wireless connection for faculty, staff and students. Students will need to download the Clean Access Agent to connect to TowsonUwireless.

Access the Internet

After you have set up the TowsonUwireless on your laptop you will need to complete the following steps

1. Open your **Web Browser**
2. Enter **username & password (NetID)**
3. Click **Continue**
4. Click the **Download Clean Access Agent** button
5. Click **Run** to download the Clean Access Agent
6. Click **Yes** to the Security popup
7. Click **Next** for the Clean Access Install Wizard
8. Click **Next** for the destination of Clean Access
9. Click **Install** to install Clean Access
10. Click **Finish** to complete the install
11. Type in your **username & password (NetID)** in the Clean Access Login page (Fig 1, 1).
12. Check **Remember my password** (Fig 1, 2).
13. Leave **Towson University** as the provider (Fig 1, 3)
14. Click **Login** (Fig 1, 4)
15. You may be prompted to run the following updates to your computer:



Windows Automatic Update:

Please make sure that you have Windows Update set to automatically download and install updates.

Anti-Virus Application Installed and Running:

Please ensure that you have a supported Anti-Virus program installed and running. Open a web browser to view links to download Anti-Virus.

Anti-Virus Definitions Up-to-Date:

Please run your Anti-Virus update to ensure that you have the latest definitions.

Windows Critical Patches:

Your computer is missing one or more critical updates. Please run Windows Update and ensure that you have all critical patches installed.

16. After you complete the updates you will be able to access the internet.

If have trouble completing the updates please contact the Student Help Center at 410-704-5151 or in the Cook Library RM35

17. If you do not need any updates you will receive a success message and can then access the internet.

Log out of Clean Access

When you are finished using your wireless connection you will want to log out.

1. Right mouse click on the **Clean Access icon** in your System Tray (Fig 2, 1)
2. Select Logout



Clean Access Maintenance

Every time you access the TowsonUwireless network Clean Access will scan your machine for updates. These updates will need to be completed before you can gain full access to the internet. You will be given about two hours to access www.towson.edu/cleanaccess and a few other sites to remediate the problems.