



My TU | Directory | Calendars | Marketplace | Library | Maps | SEARCH

ABOUT TU | ACADEMICS | RESEARCH | ADMISSIONS | LIFE@TU | ARTS & CULTURE | ATHLETICS | OUTREACH | SUPPORT TU

> ABOUT TU

Bursar's Office

Exceptions to Refund Policy

(Pertains to all refunds and refund policies) Exceptions to the refund policy may be made based on documentation of extraordinary circumstances, including medical. Request for exemptions due to extraordinary circumstances should be submitted immediately; however, *no requests will be considered 30 days beyond the term in question.*

To apply for an exception you will need to submit a brief written statement of explanation and documentation (if appropriate) to:

Undergraduate Students may contact:

Director of the Bursar's Office
Towson University
Enrollment Services, Room 315
8000 York Rd.
Towson, MD 21252

Graduate Students may contact:

Coordinator of Graduate Admissions and Records
Towson University
7800 York Road, Room 218
Towson, MD 21252

The Bursar's Office

- TU Home
- About TU
- Administrative, Financial & Support Services
- Bursar's Office
- Refunds
 - Fall Refund Dates & Policy
 - Spring Refund Dates & Policy
 - Summer Refund Dates & Policy
 - Minimester Refund Dates & Policy
 - Exceptions to the Refund Policy
 - Financial Aid Rebate Checks
 - Military Call-Up Procedures
 - Archived Information

Enrollment Service Center, Room 336

Hours: Monday - Friday, 8 a.m. - 5 p.m. (Customer Service Center)

Monday - Friday, 8:30 a.m. - 4:00 p.m. (Payment and Rebate Check Disbursement Center)

1-888-5BURSAR (toll free)

Phone: 410-704-2100

Fax: 410-704-6043

E-mail: lwarner@towson.edu

[Administration and Finance Questions](#)

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